

Pricelist Add-on Services Internet

SLA (#3)		Standard Prices					
Service Time, copper based services		MRC					
Basis Monday - Friday 0800 to 1700		kr 0					
Extended Monday - Saturday 0700 to 2300		kr 100					
Continuous 24/7/365		kr 300					
Service Guarantee, copper based services		MRC					
Service guarantee 0, No availability spesification		kr 0					
Service guarantee 1, 99.75% availability		kr 49					
Service guarantee 2, 99,90% availability (#4)		kr 100					
Service Time fiber, based serices		MRC					
Basis Monday - Friday 0800 to 1700		kr 0					
Extended Monday - Saturday 0700 to 2300		kr 100					
Continuous 24/7/365		kr 300					
Service Guarantee, fiber based services		MRC					
Service guarantee 0, No availability spesification		kr 0					
Service guarantee 1, 99.75% availability		kr 79					
Service guarantee 2, 99,90% availability (#4)		kr 200					
Service guarantee 3, 99,99% availability (#5)		kr 250					
Contract term		1 year		2 years		3 years	
Internal Wiring	OTC	MRC	OTC	MRC	OTC	MRC	
Internal Wiring Fixed Price, OTC (#9)	kr 7.995	kr 0	kr 6.995	kr 0	kr 4.995	kr 0	
Internal Wiring Fixed Price, MRC (#9)	kr 0	kr 699	kr 0	kr 349	kr 0	kr 199	
Internal Wiring Fixed Price Shopping Center, OTC (#9)	kr 14.995	kr 0	kr 13.995	kr 0	kr 11.995	kr 0	
Internal Wiring Fixed Price Shopping Center, MRC (#9)	kr 0	kr 1.349	kr 0	kr 649	kr 0	kr 379	
Contract term		1 year		2 years		3 years	
Internal Wiring	OTC	MRC	OTC	MRC	OTC	MRC	
Internal Wiring according to cost and material Onnet (#10)	kr 100						
Internal Wiring according to cost and material Offnet (#10)	According to vendor prices						
Internal Wiring exceeding Fixed Price limit: Cost per meter (onnet)	kr 100						

Contract term	1 year		2 years		3 years	
Customer placed router/switch for Internet Managed – IAD for VDSL						
	OTC	MRC	OTC	MRC	OTC	MRC
IAD m/WIFI - ADSL/VDSL	kr 1.495	kr 0	kr 1.250	kr 0	kr 0	kr 0
Cisco 881 – xDSL up to 50 Mbps	kr 2.500	kr 215	kr 1.250	kr 195	kr 0	kr 179
Cisco C1111-8P	kr 2.500	kr 309	kr 1.250	kr 245	kr 0	kr 195
Huawei ATN910C-G AC power	kr 2.500	kr 1.506	kr 1.250	kr 777	kr 0	kr 535
Router change	kr 2.500	kr 0				

Contract term			
Additional services	OTC	MRC	YRC
DHCP 1 pcs Dynamic IP address	kr 0	kr 100	
1 fixed IP-adr. 4 adr/ 1 host to customer, /30 bits net (#6)	kr 490	kr 79	
5 fixed IP-adr 8 adr/ 5 hosts to customer, /29 bits net	kr 490	kr 299	
13 fixed IP-adr 16 adr / 13 hosts to customer, /28 bits net	kr 490	kr 399	
RIPE support LIR admin fee	kr 0		kr 6.500
Termination/violation fee (#7)	(#7)	kr 0	
Speed upgrade xDSL (SHDSL up til 2 Mbps)	kr 0	kr 0	
Speed downgrade xDSL (SHDSL up til 2 Mbps)	kr 500	kr 0	
Other speed changes SHDSL	kr 2.900	kr 0	
Relocation fee A/VDSL og SHDSL up to 2 Mbps	kr 1.490	kr 0	
Relocation fee SHDSL over 2 Mbps	New Setup	kr 0	
Work after delivery interface, xDSL access	kr 1.500	kr 0	
Line redundancy	kr 0	kr 99	
Diversity level 1	kr 0	kr 250	
Diversity level 2	kr 0	kr 250	
Owner change fee	kr 750	kr 0	
Full access fee ADSL/VDSL, suppl. w/o telephony	kr 0	kr 89	

Contract term			
Cancellations/Changes	OTC	MRC	YRC
Cancellation of order after entering into the agreement	Entire contract term		
Cancellation of order if express cannot be delivered (#11)	kr 5.000	kr 0	
Close-/openingfee	kr 500	kr 0	
No show installer	kr 1.800	kr 0	
Customer change of termination 10 – 5 business days before the ordered termination date.	kr 1.500	kr 0	
Customer change of termination 4 – 1 business days before the ordered termination date.	kr 5.000	kr 0	
Customer change of termination at the termination date.	kr 9.000	kr 0	

Customer change of termination more than 10 business days before the ordered termination date.	kr 500	kr 0		
Annulment of order after order	Accrued expences			
Annulment of order after order	Entire contract term			
No show installer	kr 1.800			
Small configuration changes per hour	kr 1.200			
Express delivery	OTC	MRC	YRC	
Express delivery xDSL 5 days (3 days+CPE)	kr 10.000			
10 working days Express Internet Transit (#8)	kr 10.000			
10 working days Express Internet Fiber (#8)	kr 10.000			

GLOSSARY AND CONDITIONS

OTC	One Time Cost
MRC	Monthly Recurring Cost
YRC	Yearly Recurring Cost
Internal Wiring	Local area network operated by customer/landlord.

All prices quoted are NOK exclusive of VAT and presupposes a minimum lock-in period of 12 months.

- 1) Full access fee apply if customer does not have telephone connection.
- 2) ADSL /VDSL speeds indicated are maximum downstream speed .
- 3) There must be registered a Servicetime- and a Quality level product per line
- 4) Requires redundancy. Additional line must be ordered.
- 5) Requires redundancy with differing routing paths and dynamic routing protocol . Additional line must be
- 6) 1 fixed IP-adr. Is included for Internet Fiber access
- 7) If the service is terminated prior to the expiration of lock-in period, Broadnet reserves the right to claim the contract value for the remaining period compensated.
- 8) Limited availability. Express apply for deliveries in Norway . Express is per request and can not always be offered.
- 9) Internal wiring cost exeeding kr. 20.000,-, is charged with kr. 100 per meter but at least kr. 2.500,-
- 10) Minimum invoice kr. 4000,-
- 11) Available only for expressorders, maximum 4 days after order confirmation that cancels the express has been sent from GlobalConnect