

PRICELIST ADD-ON SERVICES ETHERNET

SLA (#1)	STANDARD PRICES
Service Time, copper based services	MRC
Basis Monday - Friday 0800 to 1700	0
Extended Monday - Saturday 0700 to 2300	100
Continuous 24/7	300
Service Guarantee, copper based services	MRC
Service guarantee 1, 99.75% availability	150
Service Time fiber, based services	MRC
Basis Monday - Friday 0800 to 1700	0
Extended Monday - Saturday 0700 to 2300	100
Continuous 24/7	300
Service Guarantee, fiber based services	MRC
Service guarantee 1, 99.75% availability	150

OTHER ADD-ON SERVICES	STANDARD PRICES						
Contract term	1 year		2 years		3 years		
Internal Wiring	OTC	MRC	OTC	MRC	OTC	MRC	
Internal Wiring Fixed Price, OTC (#2)	7995	0	6995	0	4995	0	
Internal Wiring Fixed Price, MRC (#2)	0	699	0	349	0	199	
Internal Wiring according to cost per meter (#3)	100						
Internal Wiring exuding Fixed Price limit: Cost per meter	100						
Contract term	1 year		2 years		3 years		
Technical Services	OTC	MRC	OTC	MRC	OTC	MRC	
Extended MAC address set up with up to 200 MAC addresses	0	250					
Extended MAC address set up with up to 500 MAC addresses	0	500					
Extra VLAN	0	50					
QinQ SHDSL based	0	125					
QInQ Fiber based	0	125					
Upgrade xDSL	5000	0	2500		0		
Downgrade xDSL	5000	0	5000		5000		
Upgrade Fiber to Fiber	5000	0	2500		0		
Downgrade Fiber	10000	0	5000		5000		
Relocation xDSL and Fiber	10000	0	5000		5000		
Logical configuration changes	990	0					
Priority Level 1(#4)	0	100					
Diversity Level 1	0	250					
Diversity Level 2	0	250					
Other services	OTC	MRC					
Full access fee ADSL, supplement for line without telephony (#5)	990	89					
Annulment of order after order acknowledgement has been sent and before order confirmation has been sent			Entire contract term				
Annulment of order after order confirmation has been sent			Entire contract term				
No show installer	1800						
Small configuration changes per hour	1200						
Change of owner	750						
Close-/openingfee	500						
Termination/violation fee (#6)	(#6)	0					
Speed upgrade xDSL (SHDSL up til 2 Mbps)	5000	0					
Speed downgrade xDSL (SHDSL up til 2 Mbps)	5000	0					
Other speed changes SHDSL	5000	0					
Relocation fee A/VDSL og SHDSL up to 2 Mbps	5000	0					
Relocation fee SHDSL over 2 Mbps	New Setup	0					
Work after delivery interface, xDSL access	1500	0					
Customer change of termination more than 10 business days before the ordered termination date.	500	0					
Customer change of termination 10 – 5 business days before the ordered termination date.	1500	0					
Customer change of termination 4 – 1 business days before the ordered termination date.	5000	0					
Customer change of termination at the termination date.	9000	0					
Express delivery	OTC	MRC					
10 working days Express delivery Fiber (#7)	10000						

GLOSSARY AND CONDITIONS

OTC	One Time Cost
MRC	Monthly Recurring Cost
Internal Wiring	Local area network operated by customer/landlord.
On-net:	Based on GlobalConnect own fiber infrastructure or leased copper from 3. party
Near-net:	GlobalConnect own fiber infrastructure. Prices derived from Fiberweb calculations of digging cost
Off-net:	Based on 3. party fiber infrastructure or leased Wholesale access on copper from 3. party

All prices quoted are NOK exclusive of VAT and presupposes a minimum lock-in period of 12 months.

- 1) There must be registered a Servicetime- and a Quality level product per line
- 2) Internal wiring cost exceeding kr. 20.000,-, is charged with kr. 100 per meter but at least kr. 2.500,-
- 3) Minimum invoice kr. 4000,-
- 4) Only available with Business Class Ethernet
- 5) Full access fee apply if customer does not have telephone connection.
- 6) If the service is terminated prior to the expiration of lock-in period, Broadnet reserves the right to claim the contract value for the remaining period compensated.
- 7) Limited availability. Express apply for deliveries in Norway . Express is per request and can not always be offered.